(Under Management and Control of Manasi Research Foundation)



PRACTICAL SOFTWARE

SCHOOL

FEEDBACK CONTENT A

JOB 10

CAPACITY

COMPETENCIES TEACHING

TWO SEEDS

TO SHOOL

THE SCHOOL

FEEDBACK CONTENT A

COMPETENCIES TEACHING

TWO SEEDS

TO SHOOL

TWO SPECIFICATION

CAPACITY

COMPETENCIES TEACHING

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TO SHOOL

TWO SPECIFICATION

CAPACITY

COMPETENCIES TEACHING

TWO SEEDS

TO SHOOL

TWO SEEDS

TO

Fuild Your Capacity, Build your Career

(Under Management and Control of Manasi Research Foundation)





INSTITUTE OF SKILLS

(Under Management and Control of Manasi Research Foundation)













Take up one idea. Make that one idea your life; dream of it; think of it; live on that idea. Let the brain, the body, muscles, nerves, every part of your body be full of that idea, and just leave every other idea alone.

"Swami Vivekananda"

Philosophy

Our Philosophy is to enhancement jobs of today and retrain skills to make it future ready in continuous changing business and economic environment.

Vision

Self-Sustainable model based on community needs and aspirations

Mission

- 1. To face the challenge and convert any threat to opportunity situation.
- 2. Provide minimum educational support, soft skill and health awareness for better life.
- 3. Imparting appropriate academic training for specific needs.
- 4. Appropriate Vocational skills to take employment opportunity as well as entrepreneurship.
- 5. Create necessary social and physical support that empowers the people to lead a life of independence and dignity in adulthood.
- 6. Provide motivational training for Self Sustainability
- 7. To provide demand driven, outcome focused training aimed at achieving high placement rates.



PROSPECTUS 2022

Introduction

We are the exclusive training provider in the vocational training field. Our main motto is to create a bridge between "Skilled youth and Industry demand". Our training is based on outcome, along with field Study. Our board of trustees are highly influenced in the Industry side like manufacturing and service sector, PSU and Private sector, Education & Health sector, Government Sector, MSME sector and others. We believe relationship must be lifelong for the development of the community.

INSTITUTE OF SKILLS

(Under Management and Control of Manasi Research Foundation)

22/4 Verner Lane, Belgharia, Kolkata – 700056 7980272019 / 6291570050 / 9330847337

> https://manasiresearch.org manasimrf2014@gmail.com instituteofskills2022@gmail.com

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CMA Mr. Manas Kumar Thakur Chairman of Institute of Skills

Chairman Communiqué

Friends, please accept my warm wishes for a bright and prosperous career. I pray to the Almighty for the wellbeing and happiness of all the students and youths.

You all are aware that there is a huge demand of trained and skilled people in business cycle.

We are producing maximum number of graduates but hardy 20/30% of them are employable as per survey of the business organizations. It is high time to upgrade your skills to match the requirements of the prospective employers to convert this crisis into a win -win situation.

Vocational Training is a vital activity for skilling process. There is no doubt that knowledge comes first. But to apply such knowledge in modern business context in an efficient and accountable manner, there is no alternative to apt skills and aptitude.

The Challenge – To cope with the latter Vocational education is perceived to be inferior to mainstream education and meant largely for students who are unable to cope with the letter. This is a perception that affects the choices students make.

The Solution – Creating an ecosystem which is student centric and facilitates the process for informed education choices leading to gainful, gainful employment.

The Process - Recognizing, Identifying, and fostering the unique capabilities of each student, by sensitizing teacher as well as partners to promote each student's holistic development in both academic and non – academic spheres.

We are ready to start 5 Vocational Courses

- **❖** SMART ACCOUNTANT
- **❖** HOSPITALITY MANAGEMENT SERVICE
- ❖ E-COMMERCE BPO -KPO-LPO
- ❖ OFFICE MANAGEMENT PROCEDURE AND PROTOCOL
- **❖** COMMUNICATION SKILL

From 1st July 2022 at our Belghoria Office

I assure you all that if you enhance your capacity through skilling then employment will came to you. Rater you will not search job.

If you are armed with proper skills and necessary mindset, you can be rest assured that a warm welcome is awaiting for you at the doorsteps of the prospective employers.

Wishing you the best in this new journey.

CMA Manas Kumar Thakur Chairman of Institute of Skills



ABOUT THE INSTITUTE OF SKILLS

About us

We are the Bridge between Students and Employer. Our motto is to develop capacity of our Human resources to meet the objective.

Why Us

Any Vocational Training will be effective if it is practical as well as object oriented Our main focus will be –

- ✓ Field study
- ✓ Practical Approach
- ✓ End User services
 - ✓ Individual care
- **✓** All time doubt clear support
 - ✓ Facilitation call in an organization



Advisory Committee

Padmasree Dr. Ajoy Roy Director JISIASR Kolkata	Mr. Partha Ghosh BSC, Diploma in Travel Tourism & Hotel management, MBA
Prof Dr. Swati Nandi Chakraborty Environment Scientist	CMA Mrintunjoy Acharjee M.COM, CMA, CS CGM (Numaligarh Refinery Limited.)
Prof Dr. Ratan Mondal Director of School of Energy Studies, Jadavpur University	Mr. Anjan Kumar Day ME (Electrical) Ex- Executive Director, Damodar Vally Corporation
CMA Amit Roy Chowdhory ACMA, ACS	Dr. Ashok Ranjan Thakur Former Vice Chancellor MAKAUT
Mr. P.K.Chakravarty Practicing Company Secretary, Corporate Counsel & Management Consultant EX CFO JOST India Ltd.	CMA G.B Gupta Director of GLIDES FINTELLECT PRIVATE LIMITED

To reach the Nation's Target youths are only key factors



Scope & opportunity of different courses

OUR COURSES

COURSES DETAILS					
<u>SL</u> <u>NO</u>	COURSE NAME	DURATION			
	SMART ACCOUNTANT	6 MONTHS + 2MONTHS	Rs -		
1	SMAKI ACCOUNTANT	(Industrial Training)	25,000/-		
	HOSPITALITY MANAGEMENT	4 MONTHS + 1 MONTH	Rs -		
2	SERVICE	(Industrial Training)	18,000/-		
	E-COMMERCE - BPO -KPO-LPO	4 MONTHS +1 MONTH	Rs -		
3		(Industrial Training)	18,000/-		
	OFFICE MANAGEMENT	4 MONTHS +1 MONTH	Rs -		
4	PROCEDURE AND PROTOCOL	(Industrial Training)	14,000/-		
5	COMMUNICATION SKILL	4 MONTHS	Rs- 10,000/-		

1. Payment Process

- a. Full payment at a time cash discount 10%.
- b. 40% (0 month) 20% (2nd Month), 20% (3rd Month), 20% (4th Month).

OPPORTUNITIES FOR STUDENTS -

- i. Employment opportunities
- ii. Counseling
- iii. Motivation
- iv. Capacity building
- V. E-bulleting for up dated
- vi. Library
- vii. Remedial classes



Smart Accountant

Smart Stands for,
Specify, Measurable, Attainable,
referent and Time based. The
smart goal method. Offers a
simple blueprint for accounting
goals eliminating any confusion
and helping you get a clear idea
what you want to aspire to



Chapter 1	Accountancy & Tally	
Chapter 2	Adv. Excel& PPT	Job profiles in
Chapter 3	Communication Skill	accounting field is as
Chapter 4	Taxation (Direct tax & Indirect Tax)	follows:
Chapter 5	Costing Inventory Management	Accountant
Chapter 6	E- Tendering	Asst Accountant
Chapter 7	Legal framework	Accountants Manager
Chapter 8	Letter drafting	Analyst Internal Auditor
Chapter 9	Compliances	Data entry operator
Chapter 10	Banking Correspondence	And Others
Chapter 11	Dash Board use	
Chapter 12	Code accounting	



HOSPITALITY MANAGEMENT SERVICE

Hospitality Stands for

Hospitality Management has various objectives and functions that differ from one business to the next.

However its primary goal remains same. To provide the best service and a flawless experience to customers from start to friends.



Chapter 1	Introduction and overview
Chapter 2	Management Services
Chapter 3	Risk Management
Chapter 4	Communications
Chapter 5	Branding & Forecasting
Chapter 6	Forecasting
Chapter 7	Information Technology
Chapter 8	Attitude and behavior
Chapter 9	How to reach your Target/ goal

Job profiles in Hospitality Management field is as follows:

- Hotels and Tourismas Associations.
- Club/ RestaurantManagement.
- Hotel Manager.
- Assistant Manager
- Front office Manager
- ***** Executive Chef, Steward.
- Food and Beverage Manager
- * Restaurant & Food Service Manager
- Banquet Manager
- ***** Executive Housekeeper
- And Others



E-COMMERCE - BPO - KPO-LPO

E-Commerce Stands for -

E- Commerce drive profitable growth by expending customers reach, redacting Cost to serve and creating differentiated customer's experience. Writing this powerful to all wisely has become eminently important for business to business (B2B) compacts . looking at the current B2B environment, ecommerce has proven to be a disruptive force. More and more B2B. compacts are moving a significant portion of the buying journey one line .



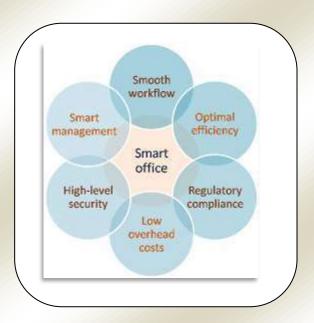
Chapter 1	Introduction to E-commerce – BPO – KPO – LPO	Job profiles in_E-Commerce_ field is asfollows:
Chapter 2	E-Commerce Infrastructure	E-Commerce Companies,
Chapter 3	E-Commerce business Models	Online Auction Services,
Chapter 4	Transaction Security	Software Solution Firms, E-Business
	<u>Section – B</u>	Solutions Companies, Business -Process Outsourcing
Chapter 5	Communication Skill	And many others.
Chapter 6	Grammar Skill for effective E-Commerce	
Chapter 7	Excel for E-Commerce	
Chapter 8	Tally for E-Commerce	
Chapter 9	Business Accounting	
Chapter 10	BPO - KPO - LPO	
Chapter 11	Information Technology	



OFFICE MANAGEMENT PROCEDURE AND PROTOCOL

Office Management stands for

Office management involves the planning design implementation of work in an organization and his offices. focused work environment and guiding and coordinating the activates of office personnel to achieve business goal. These activities are evaluated and adjusted to improve and maintain effectiveness and productivity. The office managers are often responsible for desk space, surplus, office or administrative budget staff training etc.



Si no	DESCRIPTION
Chapter 1	OFFICE ORGANISATION
Chapter 2	OFFICE ENVIRONMENT
Chapter 3	OFFICE PERSONNEL MANAGEMENT
Chapter 4	OFFICE SYSTEMS AND PROCEDURES
Chapter 5	MECHANISATION OF OFFICE PROCEDURES AND CONTROLING THE COST OF OFFICE SERVICES
Chapter 6	CONTROLING THE COST OF OFFICE SERVICES, BUDGETARY CONTROL AND REPORTING
Chapter 7	SECRETARIAL PRACTICE AND RECORD KEEPING AND GENERAL SERVICES
Chapter 8	Communication Skills

Job profiles in Office

Management, field is as follows:

- Administrative assistants:
- **Accounting Assistants:**
- Receptionist cum Front OfficeManager
- ❖ Assistant Office Manager
- ❖ FRONT OFFICE MANAGER



Communication Skills

Communication Stands for

Communication in management is to convey information, instruction, policies, procedures, decisions etc. so the listeners well here, read, understand. What is said, agree and accept the massage, and react as intended by the managers or senders of Communication



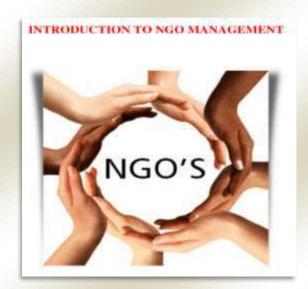
Si no	DESCRIPTION	Job profiles in CommunicationSkill field is
Chapter 1	Concept OF Communication	as follows:
Chapter 2	Getting to know Communication	Communications Officer> Copywriter.
Chapter 3	Communication Barrier	Customer Service Representative.Marketing Co-
Chapter 4	Smart Communication	Ordinator. PR Officer.
Chapter 5	Communication as a Tool	Press Secretary.
Chapter 6	Communication as a Technical Skill	Social Media Manager.
Chapter 7	Types of Communication models	
Chapter 8	Process of Communication	

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Within short period we will provide another five courses such as

- i) Field Technician for solar plant (Renewable Energy)
- ii) Taxation (Income Tax & GST)
- iii) C.S.R Management
- iv) Sales Promotional Management & Supply Chain Management
- v) NGO Management











RULES and REGULATIONS

Student

- 2. 90% attendance is mandatory.
- 3. In the cases where training is compulsory, students can't demand salary. In case the organization offers salary to the student, then can accept but cannot negotiate.
- 4. Where training is compulsory there employment opportunity may expect after successfully training completions.
- 5. Course completion certificate will be distributed after passing of the examination hold by MRFauthority.
- 6. Don't post irrelevant comments, links & pictures it will be treated offence.
- 7. Reference for any reason will not be considered.
- Students are not allowed to share notes/assignment outside. 8.
- Punctuality in classes is required 9.
- Formal dress code is to be maintained. 10.
- 11. **Payment Process**
 - a. Full payment at a time cash discount 5%.
 - b. 50% (0 month) 25% (2nd month), 25% (3rd month).
- 12. Field Training
 - Students must inform to the Institute before starting of field training after completion of training student will be eligible for placement opportunity.
- Odd or Negative views/attitude in mail or other communication will be treated as 13. offence.



Faculty

- 1. No faculty is allowed to share the emails, phone number or personal details in the class.
- 2. Be on Time/Punctual.
- 3. If any faculty wants to reject any class after granting his/her acceptance for the same, must inform about his/her rejection at least 4 hours before scheduled time.

DO'S AND DON'TS OF TRAINING

The 6 Dos of Training:

- Let people know that we expect them to continue doing things correctly
- Let them know that they can always contact the trainer after the course to give free help on application
- Give recognition for what they do during the course, like they answer questions or share their experiences
- Answer all their questions and ask them questions
- Give them confidence to learn and do more
- Any difficulties communicate through mail or mobile

The 10 Don'ts of Training:

- Assume everyone learn at the same pace. The trainer must adopt different trainees' pace by asking questions and getting confirmation of their learning
- Forget to tell them what they are doing now is wrong and must be



stopped immediately. The trainer must be assertive and dare to say things that most managers dare not do.

- Just focus on the notes or slides. The key focus should be the learner's absorption
- Start on a wrong footing, which is always positive and motivational
- Just end strong, but end with a action plan
- Do training just for the sake of taking the government's PIC money
- Be too ambitious and expect people to change overnight after the training. True sustainable changetakes place gradually
- Forget to let the trainer know what areas you want to focus more
- Forget to ask the trainer for Profit Guarantee.
- Never use your negative attitude or negative word.



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"Education is an endless journey through knowledge and enlightenment. Focus of the education and schools must provide mission oriented learning with value system. Childhood is the foundation stone upon which stands the whole life structure as the seeds sown in childhood blossom in to the tree of life."

A.P.J ABDUL KALAM.

"The three basic tenets of Tagore's educational vision are: freedom for the learner, creation of an environment that enables the student to develop a healthy kinship with nature, and cultivation of the pupil's creativity or imagination."

Rabindranath Tagore



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- **Certificate Courses** Offline Classes
- SMART ACCOUNTANT
- HOSPITALITY MANAGEMENT SERVICE
- E-COMMERCE -BPO-KPO-LPO
- OFFICE MANAGEMENT PROCEDURES AND PROTOCOL
- COMMUNICATION SKILLS

FOR MORE INFORMATION

22/4 Verner Lane, Belgharia, Kolkata: 70056

Mob: 7980272019

/9330847337

E-mail:

instituteofskills2022@gmail.com manasimrf2014@gmail.com

website:

https://manasiresearch.org

Crash Courses

Duration: 1 Month / 12 Hours

Online Classes

Course Fees: Rs.2999/-

- Income Tax Filing
- GST
- · Tally
- · Advance Excel
- Communication Skills
- Basics of Stock Market
- Advance of Share Market Practices & Polices
- · Basics of Supply Chain Management
- · Study of Annual Report
- Drafting of Report
- · Finance for Non Finance
- Auditing & Analysis
- NGO Administration
- Project Report
- Budgeting





Build Your Capacity, Build your Career



Under Management Control of Manasi Research Foundation Head Office: 22/4, Verner Lane, Belgharia, Kolkata- 700056

Photo

<u>ADMISS</u> (please ✓ tick mark wherever its applicable					<u>UKM</u>	Applicant Signature		
Application	tick mark won FOR: SMART RCE - BPO -KPO-	ACCOUN	TANT H	OSPITALIT			RVICE	(ILL
Candidate	Name :							
Guardian	Name:							
Date of Bi	rth :		D D	M	M	Υ	Y Y Y	
Language	Known:		Bengali	Hindi		English	Other	
Nationalit	y:							
Email Id :								
Gender :			MALE		EMALE		OTHER	
Category			ST	SC		OBC	GENERAL	
Phone No								
Phone No Aadhaar	2 (Guardian)							
PAN No :	NO:							
PAN NO:								
			Perma	nent Add	lress			
Address:					PS:			
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Pin : Academic Standard	Examination	Name of	the qualifica f Board/ Cour	r Corresp	oonden PS: nave, Ma	adhyamik or e	Division/	1

I Mr. /Miss	Address:	
Form No: IS/Adm/	Official Signature	_

I solemnly declare that:

- 1. I am eligible to apply for the Course as per the notification
- 2. All statement made by me in this application are true, complete and correct
- 3. Original documents will be produced on demand
- 4. I understand that my application for this post is provisional and subject to fulfill the eligibility criteria for this post. Application can be rejected if found to be ineligible at any point of time.
- 5. I agree that all the information provided here, are correct according to my complete sense.
- 6. I have submitted all valid documents. (Size 150 kb.)

Applicant Signature

Documents for Submit:

- ✓ Aadhaar / PAN / Voter Photo Copy
- ✓ Last year passing Certificate / Result Photo Copy
- ✓ Passport Size Colour Photo
- √ Madhyamik admit photo copy

INSTITUTE OF SKILLS

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Contact Us

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Your Capacity, Build your Career